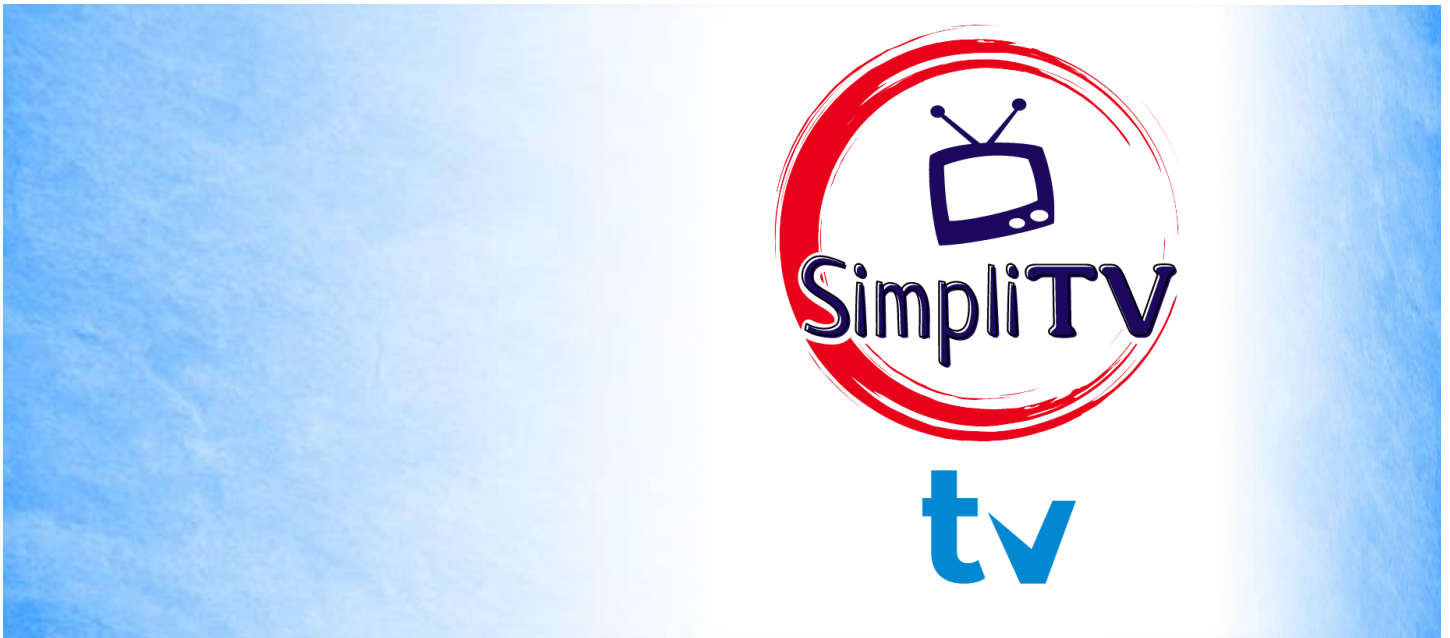




SimpliTV 5.1.6 8K Premium Player User Guide

for Android-based, Android TV, Google TV, and Amazon FireTV devices



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Introduction

SimpliTV Premium Player is the ultimate streaming solution for cord cutters. Designed with a sleek, user-friendly interface, it gives you full control to customize your viewing experience—whether you prefer a modern layout or a guide that feels just like traditional cable or satellite TV.

With your SimpliTV service, SimpliTV Premium Player is your all-in-one app for **live TV, movies, and TV series on demand**—making it the only entertainment hub you'll ever need.

Built specifically for Android streaming devices, it runs seamlessly on Fire TV and Google TV as well. While it's not optimized for touch-screen devices like phones and tablets, your mileage may vary. For the best experience on mobile, we recommend apps designed specifically for touch navigation.

Take your TV to the next level with simplicity, customization, and performance—only with SimpliTV Premium Player.

System Requirements

To get the best experience, SimpliTV Premium Player requires an Android-based streaming device with an active internet connection. Fire OS 5 or later is supported, with modern Fire TV devices like the Firestick 4K, 4K Max, or Fire TV Cube recommended for smooth and reliable performance.

Key Requirements for SimpliTV Premium Player (Android TV, Google TV & Firestick):

Operating System

Android TV or Fire OS 5 and later.

Storage

At least 100 MB of free space (the app itself is lightweight, usually 20–50 MB).

Internet Speed

A stable connection with at least 15 Mbps for HD streaming and 25 Mbps or higher for 4K.

App Installation

Your device must allow installation from “Unknown Sources” (sideloading), as SimpliTV Premium Player is not listed in the Amazon App Store or Google Play Store.

Performance

Best results are achieved on newer, more powerful devices like the Firestick 4K / 4K Max or Fire TV Cube. Older or budget Android boxes may experience buffering or reduced performance.

Additional Considerations:

VPN (Included with Service)

For privacy protection, security, and to help avoid ISP throttling, a VPN is highly recommended. With SimpliTV, you don't need to worry—**NordVPN is included FREE for the life of your initial service if you opt-in.**



Device Compatibility

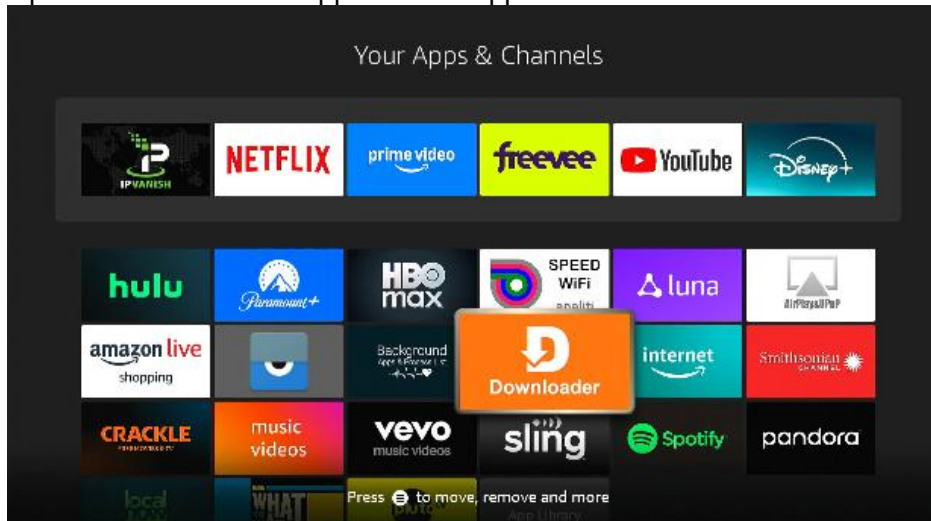
The SimpliTV Premium Player is compatible with most devices running the Android operating system. A list of devices can be found on the website: <https://simplitv.net/devices>

Installation and Setup

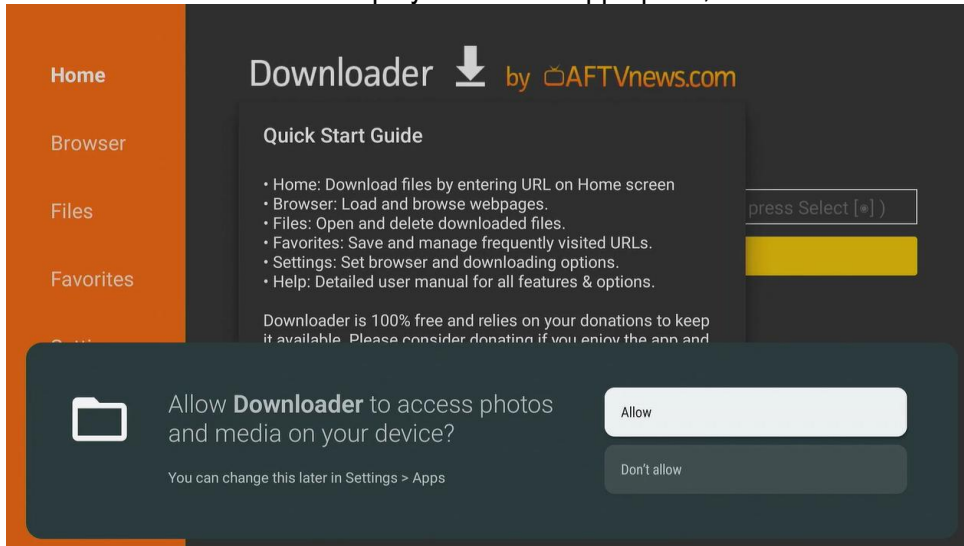
Installing and setting up **SimpliTV Premium Player** is a quick process that prepares your device to access all of the playlists, channels, and features included with your SimpliTV service. Once installed, you will sign in with your SimpliTV Premium account, connect to the playlists provided by the service, and adjust a few basic settings such as appearance, playback, and parental controls. The initial setup only needs to be done once, and afterward the app will remember your preferences, making it easy to get straight to watching your favorite content.

Installation

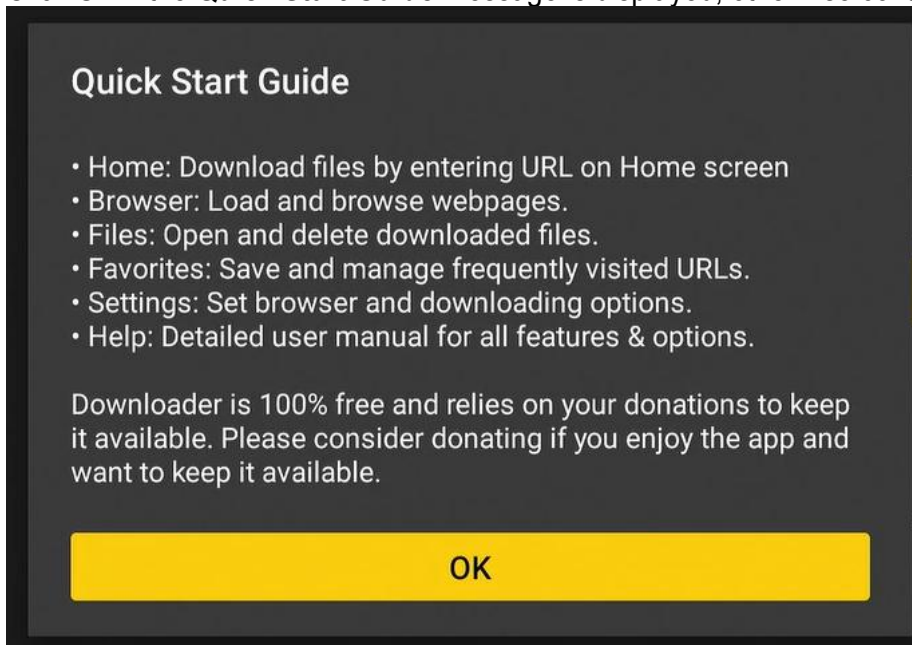
1. Install **Downloader** (by AFTVnews) from the App store (for FireTV) or Google Play Store (for Android TV and Google TV)
2. Open the **Downloader** app from the Apps list.



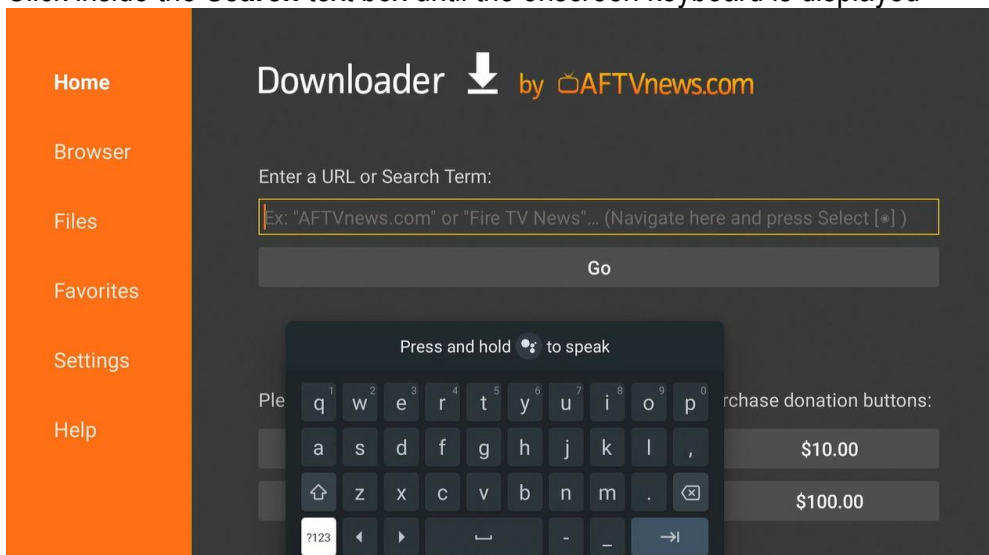
3. Click **Allow** if this window displays when the app opens; otherwise continue to next step




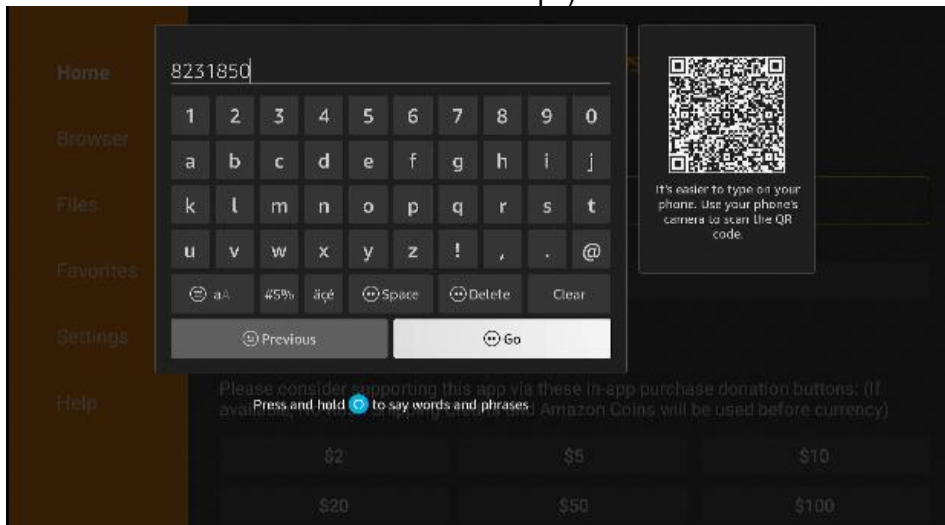
4. Click **OK** if the **Quick Start Guide** message is displayed; otherwise continue to next step



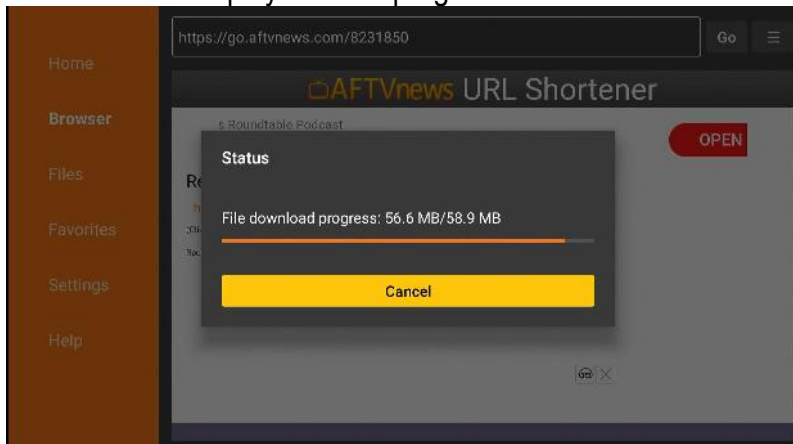
5. Click inside the **Search** text box until the onscreen keyboard is displayed



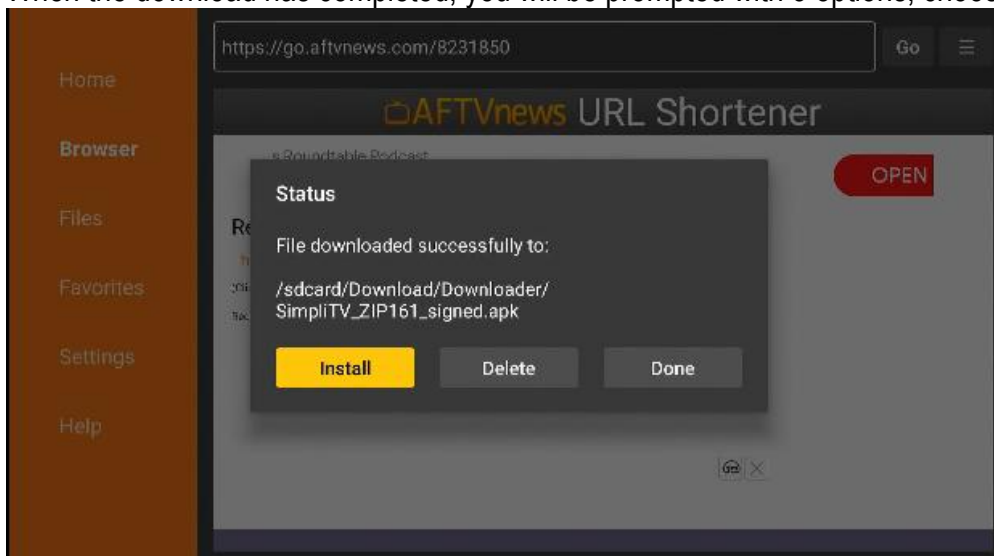
6. Using the onscreen keyboard, type the code: **8231850** and click **Go** (Note you may have to click , then click **Go** on the main screen for some setups)



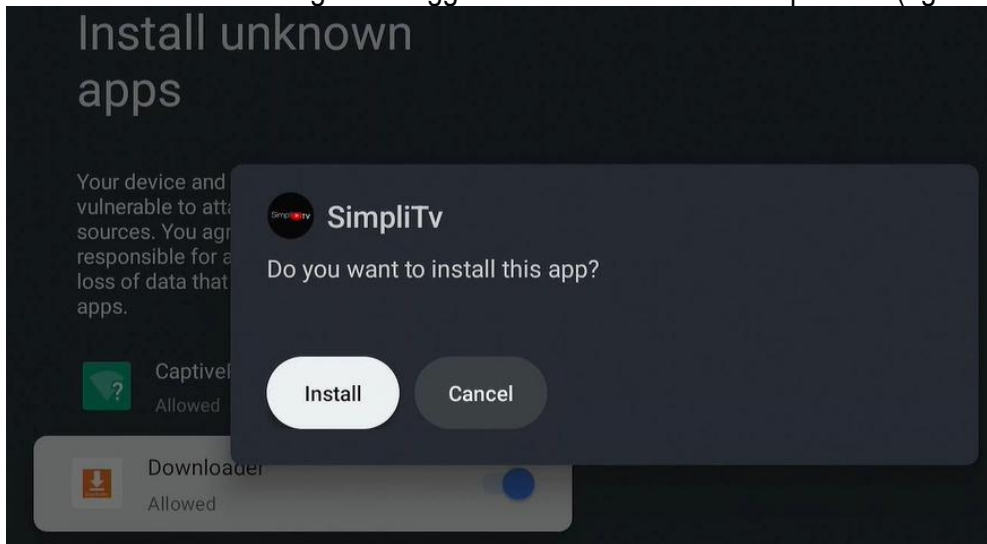
7. You will be redirected to the download page, and the download will begin automatically after 5 seconds. A status box will display with the progress



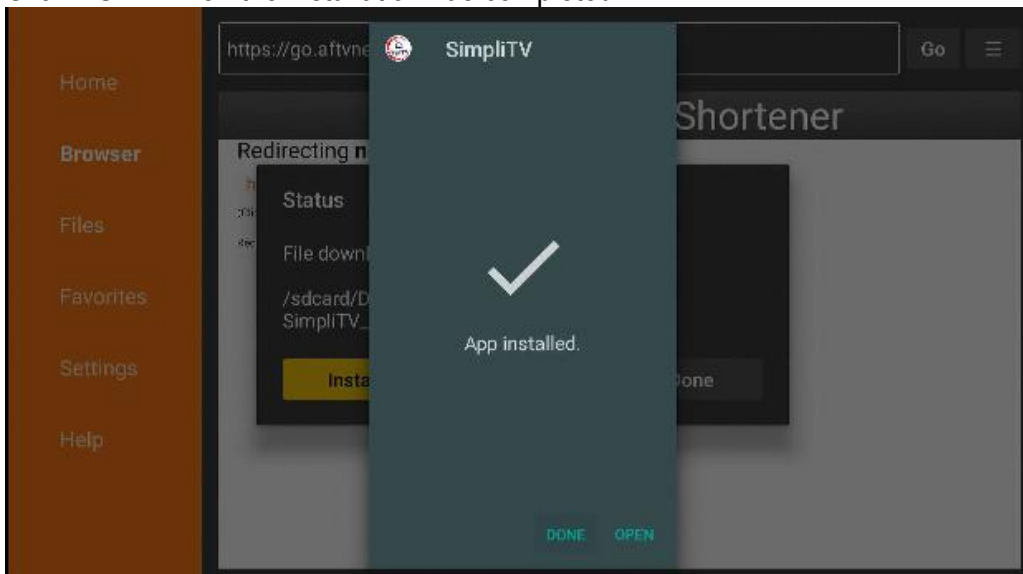
8. When the download has completed, you will be prompted with 3 options, choose Install



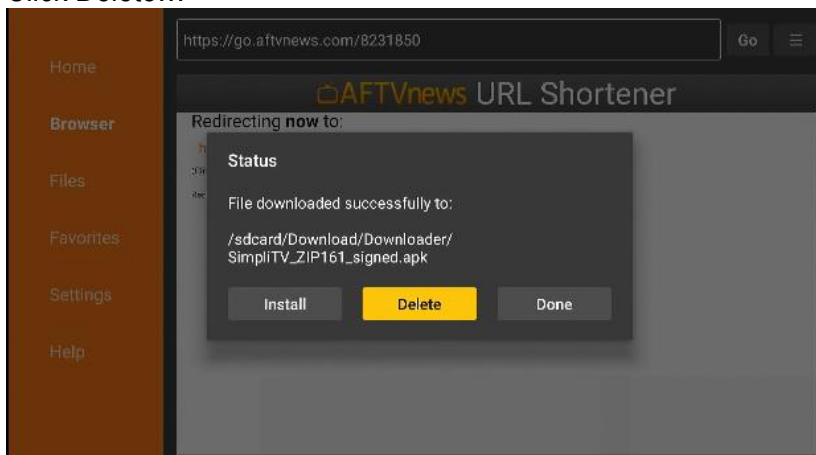
9. The installation will begin if **Downloader** is already allowed to **Install from Unknown Sources** (otherwise you will need to select Settings and toggle **Downloader** to the **ON** position (right side), then click Install



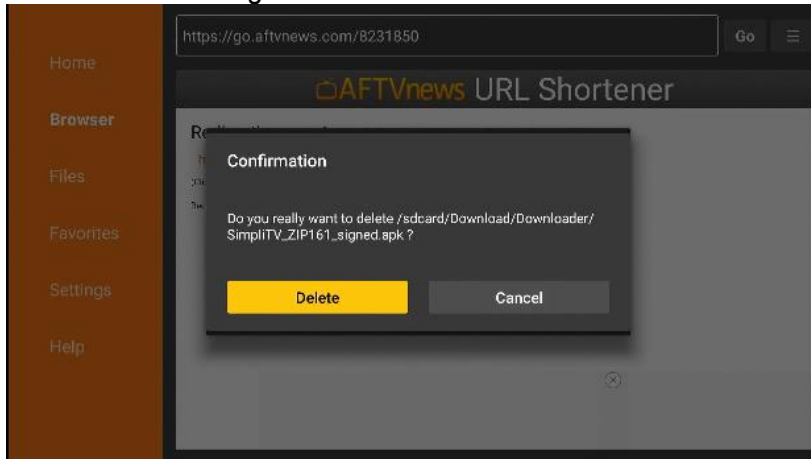
- a. You will see the installation page and a status of **App Installed** when the installation has completed (Note: your screen may be different base on your device)
- b. Click **DONE** when the installation has completed



10. Click Delete...



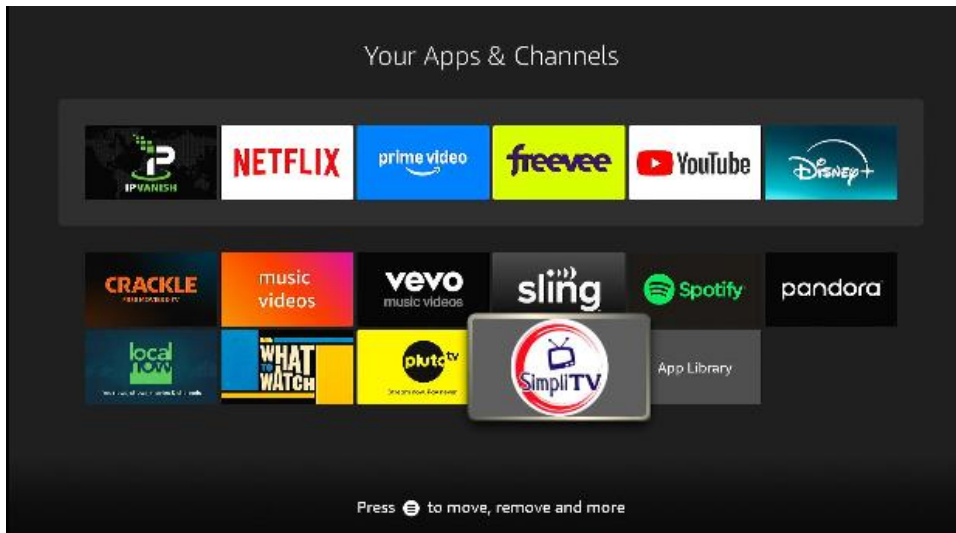
11. Then click Delete again



12. The SimpliTV Premium Player app is now installed and can be found in your Apps list. For easier and faster access, we recommend moving the app icon to the front of your Apps list.

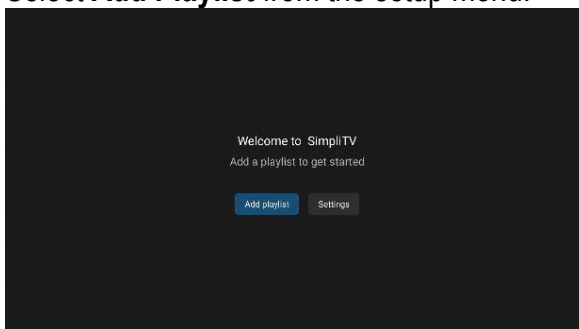
Initial Setup

1. Open the SimpliTV Premium Player app from your Apps list.

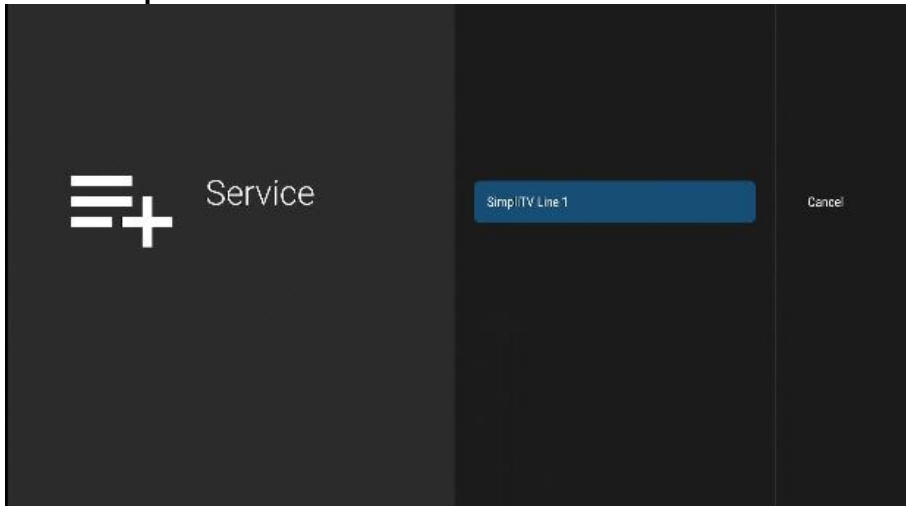


2. Add a Playlist

1. Select **Add Playlist** from the setup menu.

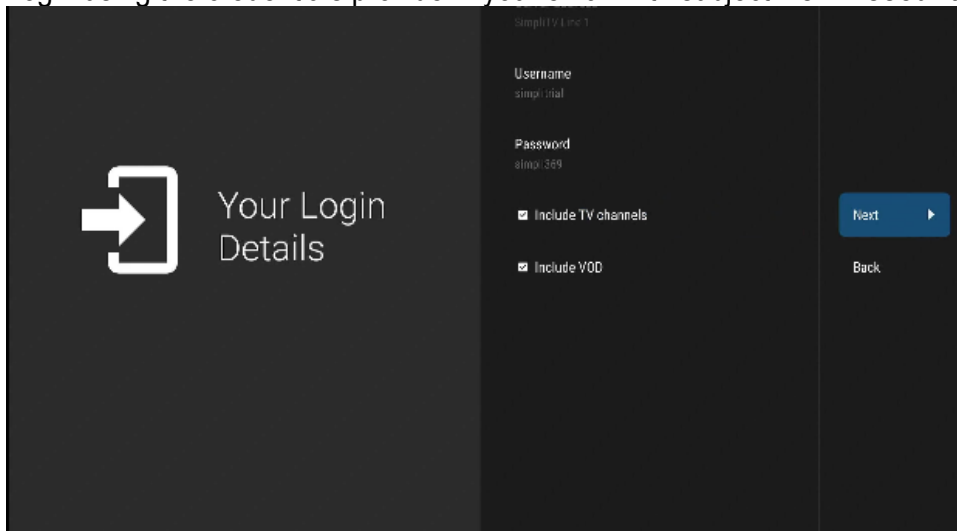


2. Select **SimpliTV Line 1** in the list



3. Login

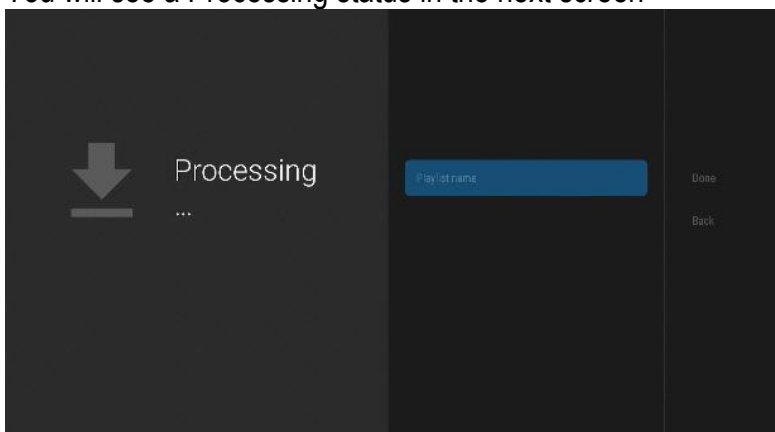
1. Login using the credentials provide in your email with subject **New Account Information**



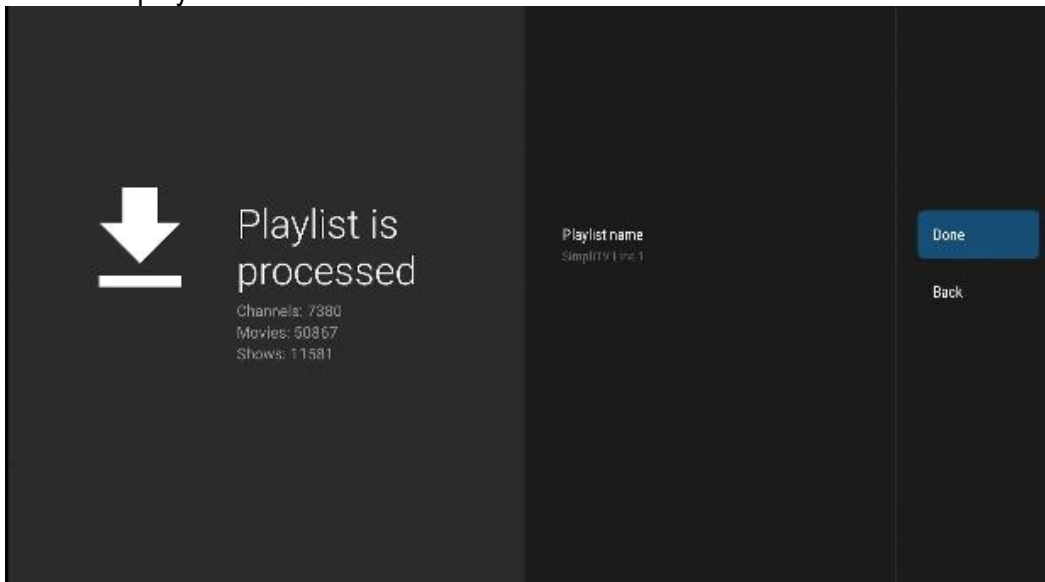
2. Leave everything default (should be checked) and Click **Next**.

4. Finalize Setup

1. You will see a Processing status in the next screen



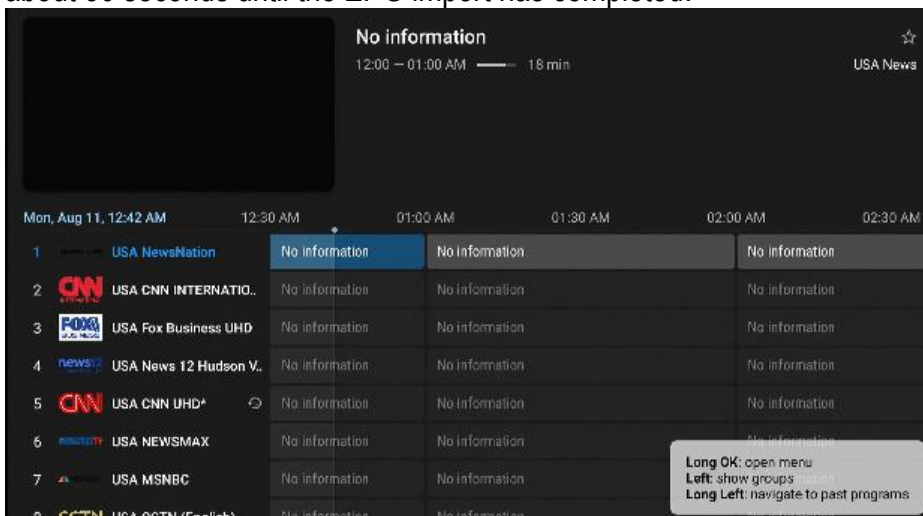
2. When processing has completed, you will see a **“Playlist is processed”** message with the channel count and playlist name.



3. Click **Done**.

5. Import the TV Guide

1. The Electronic Program Guide (EPG) will import automatically, but an empty guide will display for about 30 seconds until the EPG import has completed.




2. Once complete, you're ready to start watching Live TV, Movies, and Shows.



Device Remote Controls

Most remote controls share a similar layout and button functions, so regardless of the model, you will find the basic controls—such as power, volume, channel, navigation, and playback—work in nearly the same way. In addition to standard button presses, many remotes support both **short press** and **long press** actions. A **short press** is a quick tap that performs the button's primary function, like adjusting the volume or opening the channel guide. A **long press**, where you hold the button down for a few seconds, often triggers a secondary function or shortcut, such as opening advanced options, or accessing hidden features. This dual-action design helps keep the remote simple while still offering more functionality.

Amazon FireTV Remote



Quick Press:
Shows Info Panel (Easy way to switch to recent channel)

Long Press:
Show Program description

Quick Left:
Show Channel List In Preview Mode

Long Press Left:
Show TV guide groups in Preview Mode

Back Button:
TV Guide

You can press Left when on the TV Guide to see Groups, and again Left to see Movies and TV Shows Category

Quick Up:
Next Channel

Long Press Up:
Search (use this to find anything Live tv, movies/tv shows; ie: Hold Up button, search pops-up, and either press Blue button on remote and say "Michigan" then press "Next" or type "Michigan" and it will bring up what channel Michigan game is on)

Quick Right:
History (Last few channels you've watched)

Long Right Press:
Turn On most recent channel

Quick Down:
Previous Channel

Long Down Press:
Add/Remove channel to Favorites

Tips:

- To control a new TV using this remote control go to Settings - Manage Equipment - TV - Change TV **Inside Firestick Menu
- Once in awhile restart your Firestick. Settings - My Fire TV - Restart
- Add Local and Favorite Channels/shows to your Favorites so its on top of you List and easy to find
- Using Search makes it easy to find something you are looking for.
- There are a few different options when it comes to the TV Guide style. You can quick press Left, long press Left, or press the Back button.
- Once a month go to Firestick Settings - Application - Manage Installed Applications - Tivimate - Clear CACHE only. DON'T CLEAR DATA ONLY CLEAR CACHE.

tivimate



Onn Google TV/Android TV Remote

Select Button
On TV Guide
Quick press – Select Channel
Long press – Settings
When on a future program
Quick press – Record/Remind Menu
Long press – Full menu
On Program
Quick press – Previous channels
Long press – Quick menu

Back Button
On TV Guide
Quick press – Groups/menu
Long press – Return to program
On Program
Quick press – Go to TV guide
Long press – Exit program/go to TV guide

Directional Ring
On TV Guide
Scroll up/down/left/right
Long press left to scroll to past programs
On Program
Left
Quick press – Channel list in preview mode
Press again – Groups
Long press left – Same as quick press/different view
Right
Quick press – Program information/bottom
Long press – Program information/upper right
Up
Quick press – Channel up
Long press – Remove from history
Down
Quick press – Channel down
Long press – Search programs/channels

Note:
The remote buttons can be customized to your preferences in Settings/Remote control.



onn.




tivimate

onn.



Nvidia Shield Remote



Quick Press: Show info panel
easy way to switch to recent channels

Long Press: Show menu

Quick Left: Show channels list
in overlay mode

Long Press Left: Show channels lists
in preview mode

Quick Back: TV Guide

Long Press Back: Return to player
full screen video for current channel

Quick Fast Fwd: Page Down (Guide)
quickly scroll down through guide

Quick Fast Rwd: Page Up (Guide)
quickly scroll up through guide

Quick Up: Next channel in guide

Long Press Up: History
back to last channel watched

Quick Right: Go back to most recent channel

Long Press Right: Show Program Description

Quick Down: Previous channel in guide

Long Press Down: Search
*use this to find anything live tv or movie/tv show related
eg: hold "up" button - search pops up - press mic button and say "detroit" then press "next" or type "detroit" and it will bring up all results for detroit in both channel names and epg info*

Tips

- A Guide View - press "left" to see groups/categories
- press "left" again to get to main menu/settings
- B Add local & favorite channels to your "Favorites" so that they're at the top of your playlist for easy/quick access
- C Using "Search" makes it easy to find what you're looking for
- D Set Playlist & EPG "Update interval, hours" = "none"
"Update on app start" = enabled

Logos: NVIDIA SHIELD, tivimate, SimpliTV

✓ **Tip:** If you have a device not listed, the control is likely similar enough to correlate the buttons. All buttons have the same functionality in the SimpliTV Premium Player, you just need to know which button is which!

User Interface Overview

Live TV

Live TV in **SimpliTV Premium Player** lets you watch television channels as they are being broadcast in real time. Through the playlists provided by the SimpliTV service, you'll have access to a wide range of channels organized into groups such as news, sports, movies, kids, and entertainment. The **TV Guide** shows current and upcoming programs, making it easy to browse, tune in instantly, or set reminders for later. Live TV works just like traditional television, but with the added flexibility of features such as favorites, catch-up (if available), multi-screen, and customizable guides.



Video on Demand (VOD)

Video on Demand in **SimpliTV Premium Player** gives you access to a large library of **movies** and **TV shows**, depending on what is included in your SimpliTV service.

VOD is available only in the **premium version** and must be enabled by your SimpliTV subscription.

To access VOD:

- From the channel guide, scroll all the way to the **far left**.
- You will see **Movies** and **Shows**.
- Select the category you want, then scroll right to view providers/groups and browse available content.
Some content includes thumbnails; if they are missing, that is a limitation of the service itself.

Movies

When you select **Movies** in VOD, you will see all available films provided by your SimpliTV service.

Options when selecting a movie include:

- **Play** – Start the movie.
- **Add to List** – Save it for easier access later.
- **Trailer** – Play a trailer (availability depends on the provider).
- **Open in External Player** – Alternate playback option if a movie does not play correctly.

Additional controls:

- Use the **Search** option (top right) to quickly find a movie by title.
- Use the **Menu** option (top right) to sort movies by **playlist order, name, rating, or date added**.



Shows

When you select **Shows** in VOD, you will see a library of TV series available from your SimpliTV service.

Options when selecting a show include:

- **Play** – Start the series episode.
- **Add to List** – Save the show for quick access later.
- **Trailer** – Play a trailer (if supported by the service).
- **Open in External Player** – Alternate playback option if an episode doesn't play smoothly.

Additional controls:

- Use the **Search** option (top right) to look up a series by name.
- Use the Menu option (top right) to sort shows by playlist order, name, rating, or date added.


Playlists

A **playlist** in **SimpliTV Premium Player** is the source of your channels, programs, movies, and shows. Playlists contain all the content made available to you through the **SimpliTV service**.

- Each playlist may include live TV channels, EPG data (program guide), logos, and VOD (movies and shows).
- Your **SimpliTV service provider** supplies the playlists—you do not need to create or add them yourself.
- Playlists may **change over time**. Channels, groups, or categories can be added, updated, or removed as part of normal service updates.

Key Points About Playlists

- **Dynamic Content** – Playlists are updated by SimpliTV and may look different from week to week.
- **Multiple Playlists** – Depending on your subscription, you may have access to more than one playlist.
- **Automatic Updates** – When playlists update, your available channels and guide information adjust automatically.

 **Tip:** If you notice new channels or groups appearing—or some disappearing—this is normal and usually means the playlist has been updated by the SimpliTV service.



Playback Features

Audio and Video Settings

Every setup is different—some viewers play directly through their TV, while others use soundbars or full surround systems. SimpliTV Premium Player is designed to support many configurations, but the exact settings that work best may vary depending on your device and setup.

If you experience playback or audio/video issues, you may need to adjust settings in **SimpliTV Premium Player**. In some cases, even simple fixes—such as replacing an HDMI cable—can make a difference.

Playback Settings

Go to **Settings** → **Playback**. Here you will find several options:

- **Audio Decoder / Video Decoder** – If you notice playback issues, try switching between **software** and **hardware** decoding.
 - **Auto Framerate** – When enabled, playback adjusts to match the original framerate of the content.
 - Turn it **on** if you want smoother motion.
 - Turn it **off** if you experience black screens when switching channels.
 - **Select Surround Audio Track by Default** – Recommended to keep this **on** if your device supports surround sound.
 - **Audio Pass-through** – Toggle this setting if you have an audio system that requires direct signal pass-through.
-

Device-Level Adjustments

If playback issues persist after adjusting settings in SimpliTV Premium Player, check your **device's own audio/video settings**. Some adjustments may need to be made on your TV, sound system, or streaming device to achieve the best results.

Pause/Rewind/Fast Forward Live TV

Some users want to use **pause, rewind, or fast forward** while watching live TV.

- On regular live TV channels, these functions may not be available.
- To use pause/rewind/fast forward, you must watch from a **Catch-up channel** (see Catch-up section).
- Channels without catch-up do not support these features.

If you want this functionality on more channels, you'll need a SimpliTV service plan that includes **working catch-up** for those channels.



Reminders

You can set reminders in **SimpliTV Premium Player** so you don't miss programs you want to watch.

Setting a Reminder

1. Open the Channel Guide.
 2. Find the program you want to be reminded of.
 3. Choose one of the following:
 - **Short press** the **Select** button → a menu appears in the center → choose **Remind**.
 - **Long press** the **Select** button → a menu appears on the right → choose **Remind**.
-

Reminder Options

- Go to **Settings** → **Other** → **Reminders** to customize how reminders are displayed.
 - Options may include notification style, duration, and how reminders appear on screen.
-

Allowing Reminders to Display

When you set up a reminder for the first time, you may see a pop-up asking you to allow SimpliTV Premium Player to **display over other apps**. If reminders are missing from your menu:

1. Go to your device's System Settings → Apps → Special App Access → Display Over Other Apps.
2. Scroll down to SimpliTV Premium Player.
3. Enable the option to allow it to display over other apps.

After this, the **Reminders option** will appear when long-pressing the **Select** button and under **Settings** → **Other**.

✔ **Tip:** Be sure to test reminders on a few different channels to confirm they work as expected.

Recording

Recording in **SimpliTV Premium Player** can work well, but results may vary depending on your **provider, internet speed, and storage setup**. If a program buffers, skips, or fails to play smoothly, the recording may be interrupted or stopped.

Storage Requirements

- You must have enough free storage space for recordings.
- External storage (such as a USB flash drive) is usually required.



- SimpliTV Premium Player must be able to **read and write** to the storage device.

If your device does not have a USB port, you can use an **OTG adapter** to connect external storage.

- On some older devices, reading external drives may be unreliable.
 - As an alternative, you can set up **SMB (network-shared folders)** so recordings save directly to a shared computer or network drive. (See Section 39 for setup instructions.)
-

Setting Up Recording Options

1. Go to Settings → Other → Recording.
 2. Choose the folder where you want recordings saved.
 3. (Optional) Set a **time offset** to start or end recordings slightly before/after the scheduled time.
-

Ways to Record

1. Live Recording (while watching):
 - Press the **Select** button to open the lower menu.
 - Scroll right and choose the **Record** icon.
 2. Live Recording (from the channel guide):
 - Long press the **Select/OK** button to open the right-side menu.
 - Scroll to **Record** and select it.
 3. Scheduled Recordings (future programs):
 - From the channel guide, short press **Select** to open the **Remind/Record menu**, or long press to open the right-side menu.
 - Choose **Custom Recording** to manually set start and end times.
 - Navigate to any channel and schedule a future program.
 - Use the **Repeat toggle** if you want the recording to repeat regularly.
-

Troubleshooting Recording

If recordings don't work as expected, try the following:

- Confirm that SimpliTV Premium Player can read/write to the selected folder.
- Use the **system picker** (if prompted) to give SimpliTV Premium Player access to the folder.
- Try a different brand or size of flash drive.
- Ensure other streaming devices on your network aren't consuming bandwidth—force stop unused apps.
- Try a different output format:



- Go to Settings → Playlists → Xstream Codes Parameters → Output Format.
 - Switch between **MPEG-TS** and **HLS**.
 - *Tip:* **HLS** often performs better for recordings.
- If automatic recording fails, use **Custom Recording** and manually set start/end times.
-

✔ **Note:** The folder path for recordings may look like:

storage/sdcard1/Android/data/com.simplityv.premium

The actual location may vary depending on your device and external storage type.

Record On One Device And Play On Another

With **SimpliTV Premium Player**, you can record content on one device and play it back on another. This works if you use either **external storage** (like a USB drive) or a **shared SMB folder**.

Option 1: Using External Storage

1. Record the program on your first device and save it to a **USB drive or external storage**.
 2. Remove the USB drive from the first device and connect it to your second device.
 3. On the second device, open **SimpliTV Premium Player**.
 4. Go to Settings → Other → Recording → Restore from Storage (or navigate to the USB location).
 5. Browse to the recording folder and select your file to play.
-

Option 2: Using SMB (Shared Network Folder)

1. Set up an **SMB recording folder** on your network (see Section 39: Setting Up SMB).
 2. Save your recordings directly to this SMB folder from your first device.
 3. On any other device connected to the same network, go to **Settings** → **Other** → **Recording Folder** and select the same SMB path.
 4. You can now access and play your recordings across all connected devices.
-

✔ **Tip:** SMB is the most seamless option—it allows all devices on your network to **share recordings automatically** without needing to move USB drives between them.



Closed Caption

Closed Captions allow you to display on-screen text for programs that support them.

Turning On Closed Captions

1. While watching a program, press the **Select** button.
 2. A menu will appear at the bottom of the screen.
 3. Scroll to the **CC (Closed Caption)** option and select it.
 4. If captions are available, you will see options to choose from.
 - If no options are shown, captions are not available for that program.
-

Customizing Closed Captions

1. Go to your device's System Settings → Closed Captions.
 2. From here you can:
 - Edit how captions are displayed (size, color, background).
 - Select the language for captions (if multiple languages are available).
-

Notes

- It is common for the **CC option to appear** even when captions are not available or supported for that program.
- Availability depends on the content provider—if no captions display, the program likely does not include them.

Multi-Screen or Picture in Picture

SimpliTV Premium Player offers two ways to enhance your viewing experience: **Multi-Screen** and **Picture-in-Picture (PiP)**.

Multi-Screen

Multi-Screen allows you to watch more than one channel at the same time.

- Only **one channel** will play audio at a time, but you can toggle which one has sound.
- The more screens you add, the more **bandwidth and device resources** are required.
 - **2–3 screens** usually work without issue.
 - Adding more may cause buffering or prevent playback altogether.
- You may need **multiple connections** from your SimpliTV provider to use Multi-Screen.



- Screens can be added from **different providers** if you have multiple playlists set up.
-

Picture-in-Picture (PiP)

Picture-in-Picture displays the current channel in a **small window** (bottom right corner) while you return to your home screen.

- You can scroll and navigate through menus while PiP is active.
 - If you start playing another channel or program, the PiP window will close automatically.
 - PiP is best for quickly checking something on your home screen without leaving the channel completely.
-

How to Use Multi-Screen or PiP

1. While watching a channel, press the **Select** button.
 2. A menu will appear at the bottom.
 3. Choose Multi-Screen or Picture-in-Picture.
 4. Follow the on-screen instructions to configure.
-

Tip: Use **Multi-Screen** when you want to watch multiple live channels at once. Use **Picture-in-Picture** when you just need to return to the home screen without losing the current program.

Audio Sync

Sometimes a channel may play with the **sound and picture out of sync**. You can adjust this directly in **SimpliTV Premium Player**.

Fixing Audio Sync

1. While watching the channel, press the **Select** button.
 2. A menu will appear across the bottom of the screen.
 3. Scroll to **Audio Sync** and select it.
 4. Adjust the **offset** up or down in small steps.
 5. Return to your program and check if the sound and picture are aligned.
 6. Repeat the adjustment until the audio and video sync correctly.
-

Important Note

- You will see an option to apply your changes to all channels.
- Only use this if the sync issue occurs across **all channels**.



- ⚠️ If it's only one channel, apply the change **only to that channel**.

Using An External Player

If you are having trouble getting certain content to play in **SimpliTV Premium Player**, you can choose to use an **external video player** instead.

Enabling External Player

1. Go to Settings → Playback → Use External Player.
 2. Choose one of the following options:
 - **Yes** – Always use an external player.
 - **VOD Only** – Use external player only for movies and TV shows (Video on Demand).
-

Playing with an External Player

- The first time you play content after enabling this setting, you'll see a popup asking which player to use.
 - Options:
 - **Just Once** – Use the external player one time only.
 - **Always** – Always use the selected player (no popup on future plays).
-

Why Use an External Player?

- Helps with **VOD playback** if the provider is using a codec not supported by SimpliTV's built-in player.
 - May also improve **Closed Captions (CC)** support in some cases.
-

Important Notes

- This feature **does not reduce buffering**. Buffering issues are usually related to the provider, your internet connection, or device resources.
-

✓ **Tip:** If playback issues occur only with movies or TV shows, set **VOD Only** to automatically launch them in your preferred external player.

Searching

SimpliTV Premium Player includes built-in search tools to help you quickly find channels, programs, movies, or shows without scrolling through long lists. You can search directly from **Live TV** or from the **TV Guide**.



Searching from Live TV

1. While watching **Live TV**, press the **Select** button on your remote.
2. The **bottom menu** will appear.
3. Scroll over to the **Search option** and select it.
4. Enter the name of the channel, program, or keyword you're looking for.
5. Results will appear, allowing you to jump directly to the matching channel or content.

✔ **Tip:** Use clear, specific search terms (such as part of a channel name or program title) for best results.

Searching from TV Guide

1. From the **TV Guide**, press the **Menu button** (or long-press **Select**) to open the right-side options.
2. Scroll down and choose **Search**.
3. Enter your search term (e.g., channel name, show title, or keyword).
4. The guide will filter results and highlight matches across all available playlists and groups.
5. Select the result to tune directly to that channel or program.

✔ **Tip:** Searches from the guide are especially useful for finding **future programs** that haven't started yet.

Favorites

You can add your most-watched channels to **Favorites** in SimpliTV Premium Player. Favorite channels appear both under the playlist they belong to and in the **All Playlists** → **Favorites** group, making them quick and easy to access.

Adding Channels to Favorites

There are two ways to add a channel:

1. From the Channel Guide or Search results:
 - Long-press the **Select** button.
 - A menu will appear on the right.
 - Scroll down and select **Add to Favorites**.
2. While watching a channel:
 - Long-press the **Select** button.
 - A menu will appear at the bottom of the screen.
 - Scroll over to **Add to Favorites** and select it.



Managing Multiple Favorites

- To add or remove multiple channels at once:
 1. Long-press on a channel.
 2. Open the menu and scroll down to **Manage Favorites**.
 3. Select multiple channels to add or remove.
- This works only for the group you are currently in and for the Favorites under **All Channels**. To edit other groups, you will need to repeat the process separately.

EPG and Channel Logos

After setting up your favorites:

- Check that the **EPG (Electronic Program Guide)** and logos display correctly.
- If a channel is missing EPG data or a logo:
 1. Go to the channel in the TV guide.
 2. Long-press the **Select** button.
 3. In the menu on the right, scroll down and select **Assign EPG**.
- Focus only on fixing EPG and logos for your **favorites** rather than every channel in each playlist.

Organizing Favorites

- Reorder channels within Favorites so they're easier to browse.
 - Example: Group entertainment, children's, sports, news, and movies separately.
- You can also create **custom groups** to organize channels however you prefer. Instructions for custom groups are provided in the [Creating Custom Groups](#) section.

Parental Controls

Parental Controls in **SimpliTV Premium Player** help you restrict access to content you don't want children—or anyone else in your household—to view. They can also prevent others from changing your settings.

Setting Up Parental Controls

1. Go to Settings → Parental Controls.
2. Enter a **PIN code**.
 - If this is your first time, you can choose any PIN you like.



- ⚠ Make sure you select a PIN you will remember. Forgetting it may lock you out.
3. Once set, you'll enter the **Parental Controls menu**, where you can:
 - Turn Parental Controls **on or off**.
 - Change your **PIN number**.
 - Decide when a PIN is required.
 - Choose what actions or groups require a PIN.
-

Example: Kid-Friendly Setup

To create a child-safe TV experience:

1. **Turn off all groups** except children's groups.
 - Do this for all three categories if available: **TV, Movies, and Shows**.
 - Children's content may be listed under groups such as **Disney** or **Pixar**.
2. Set Parental Controls so that **group changes require a PIN**.
3. Repeat this setup for **each playlist** you have enabled.

This ensures that only approved, child-friendly content is available in that room.

Important Safety Note

- After enabling Parental Controls, go to **Settings** → **Playlists** → **Manage Groups**.
 - Turn off **Show Newly Added Groups** for each playlist.
 - ⚠ This prevents newly added groups from appearing automatically (e.g., if a provider adds adult content, it won't show up on your child's TV).
-

✓ **Tip:** Parental Controls aren't just for kids—they're also useful for guest setups or shared TVs where you want to limit changes to your preferences.

Settings and Customization

Default Remote Settings

These are the **default button functions** when using Amazon Fire TV and Nvidia remotes. Other remotes may differ slightly, but the controls are generally the same.

Note: You can customize remote button actions in **Settings** → **Remote Control**.



Select Button

- On TV Guide
 - Quick press → Select channel
 - Long press → Settings
- On a future program
 - Quick press → Record/Remind menu
 - Long press → Full menu
- On a current program
 - Quick press → Previous channel
 - Long press → Quick menu

Back Button

- On TV Guide
 - Quick press → Groups / Menu
 - Long press → Return to program
- On a program
 - Quick press → Open TV Guide
 - Long press → Exit program and return to TV Guide

Directional Ring

- On TV Guide
 - Up/Down/Left/Right → Scroll through guide
 - Long press **Left** → Scroll to past programs
- On a program
 - Left
 - Quick press → Channel list in preview mode
 - Press again → Switch to Groups
 - Long press → Alternate channel list view
 - Right
 - Quick press → Return to previously watched channel
 - Long press → Program information (upper-right)



- Up
 - Quick press → Channel up
 - Long press → Remove from history
- Down
 - Quick press → Channel down
 - Long press → Search programs/channels

Rewind / Fast Forward Buttons

- On TV Guide
 - Rewind → Page up
 - Fast Forward → Page down

✓ **Tip:** Try using quick press vs. long press to discover shortcuts—long presses often reveal hidden menus or additional options.

Menu/Settings Options

All settings in **SimpliTV Premium Player** are accessed by selecting the **Gear (⚙️) icon** on the main menu. Below is an overview of each category and its options.

General

- **Auto start on boot** – Launch SimpliTV automatically when your device starts.
- **Auto start on wake** – Launch SimpliTV when waking from sleep.
- **Turn on last channel** – Resume the last channel watched.
- **Switch to PiP on Home** – Enable Picture-in-Picture when pressing Home.
- **Confirm exit by double back** – Prevent accidental exits.
- **User-Agent** – Set the player user-agent string if required by your provider.
- **UDP Proxy (address:port)** – Enter if required by your provider.
- **Backup Data** – Save your settings and playlists.
 - Choose a folder, use the system picker, or configure SMB storage.
- **Restore Data** – Restore settings from a saved backup.
 - Enter URL, paste from clipboard, or select a local backup.



Playlists

- **Enable/Disable Playlist** – Turn individual playlists on/off.
 - **Playlist Name** – Rename as desired.
 - **EPG Sources** – Assign and prioritize guide data sources.
 - **Logos Priority** – Choose logos from playlist, EPG, or custom folder.
 - **Catch-Up** – Configure type, duration (days), and time offset.
 - **Xtream Codes Parameters** – Manage login credentials and expiration (not for M3U).
 - **Manage Groups** – Select categories (TV, Movies, Shows), toggle groups on/off, sort groups, or hide newly added ones.
 - **Update Interval** – Set how often playlists refresh.
 - **Update on Start** – Toggle automatic updates when app launches.
 - **Playlist Sorting** – By name or manual reorder.
 - **Add Playlist** – Add new via SimpliTV.
 - **Update All Playlists** – Refresh all playlists at once.
-

EPG (Electronic Program Guide)

- **Sources** – Add, edit, or delete EPG URLs.
 - **Time Offset** – Adjust guide timing.
 - **Past Days to Keep** – Select how many past days to keep data.
 - **Store Program Descriptions** – Toggle descriptions on/off.
 - **Update Interval** – Set update frequency (24 hrs recommended).
 - **Update on Start/Playlist Change** – Enable automatic updates.
 - **Manual Update & Clear** – Refresh or wipe EPG data.
 - **Latest Status** – Check last update success/failure.
-

Appearance

- **Logos** – Set source priority, folder path, enable inexact matching, clear cache.
- **Groups** – Sort groups by order or name, toggle categories (All Playlists, Favorites, All Channels), highlight groups.
- **TV Guide** – Customize sorting (playlist order, name, date, watch time), toggle favorites-first, group by playlist, reset watch time.
 - **Preview Options** – Enable preview, animated transitions, autoplay, fullscreen timeout.
 - **Channel Names Editor** – Remove prefixes/suffixes, toggle name styles.



- **Additional Toggles** – Channel numbers, progress indicators, catch-up icons, scrolling animations, overlays, etc.
 - **Player** – Customize info panels, channel list, history/recent channels, TV Guide/History buttons, delays for history tracking, reorder menu buttons, clock display, panel timeouts, black screen toggle.
 - **Language, Font, Colors** – Choose language, font size, background/selection colors, and UI transparency.
-

Playback

- **Buffer Size** – Adjust playback buffer length.
 - **Audio/Video Decoder** – Choose hardware or software.
 - **Auto Frame Rate (AFR)** – Enable for TV/VOD, adjust refresh/resolution, and delay.
 - **Surround Audio** – Select by default if available.
 - **Audio Passthrough** – Toggle on/off.
 - **External Player** – Use external playback if desired.
 - **Skip Steps** – Set skip/replay intervals for time bar and buttons.
-

Remote Control

- Customize button functions for:
 - **TV Guide** navigation
 - **Player controls** while watching TV/Movies/Shows
 - **Seeking options** (forward/rewind behavior)
-

Parental Controls

- Requires a **PIN** (default: 0000 on first use).
 - Options include:
 - Toggle parental controls on/off.
 - Change PIN.
 - Select input method (picker or keyboard).
 - Set when a PIN is required.
 - Restrict access to settings, playlists, EPG, channels, or groups.
-

Other

- **Search** – Voice search, history, favorites-first, stay on screen when switching.
- **Reminders** – Customize timing, popup duration, default action, wake from sleep.



- **Recording** – Set save folder, start/stop offsets, repeat options.
 - **VOD Autoplay** – Automatically play the next episode.
-

About

- **Anonymous Statistics** – Toggle sharing of usage data.
 - **Privacy Policy** – View SimpliTV’s privacy terms.
 - **App Info** – Version, device name, account details.
 - **Updates** (Fire TV only) – Auto-update, join beta testing, check for new version.
-

✓ **Tip:** Most settings can be adjusted safely and reversed later. Use backups before making major changes to playlists or appearance for easy recovery.

Editing the Menus (Left, Right, and Bottom)

SimpliTV Premium Player gives you flexibility to customize some menus to better fit your viewing style.

Bottom Menu (Options Menu)

When watching a program, pressing the **Select** button opens the **bottom menu**.

- It displays your previously watched channels.
- Scrolling down shows **settings shortcuts**.
- You can **customize** which options appear here, including:
 - Turning **on/off** features you use or don’t use (e.g., Picture-in-Picture).
 - Adding the **Exit** option for quick app closing.
 - Tip: Move **Exit** to the front for easy access.
 - To close: long press then short press **Select**.

To customize:

- Go to Settings → Appearance → Player → Menu.
- From here you can:
 - Change the **order** of menu items.
 - Configure:
 - **Channels List** – How channels appear in the guide.
 - **Info Panel** – What program info is displayed (Card Style recommended).



- **History/Recent Channels** – How recent channels appear.
 - **TV Guide/History Buttons** – Toggle these on/off in the bottom menu.
 - **Delay Before Adding Recent Channels** – Set how long you must stay on a channel before it appears in history (useful for channel surfing).
-

Left Menu

While on the **Channel Guide**, scroll left once to access the **playlists you've enabled**.

- **Playlists and Groups** appear here, but only the **middle menu (playlists and groups)** can be edited—not the far left.

Editing Playlists:

- Long press **Select** on a playlist → a right-side menu opens.
- Options include:
 - **Channel Category** – Show all channels or Favorites only.
 - **Channel Sorting** – Sort by playlist order, name, or manually.
 - **Show Channels from Hidden Groups** – Toggle visibility of hidden groups.
 - **Use External Player** – Assign an external player (if installed).
 - **Manage Groups** – Reorder, hide/unhide groups.
- To rename a playlist:
 - Go to Settings → Playlists → Playlist Name.

Editing Groups:

- Long press **Select** on a group → a right-side menu opens.
 - Options include:
 - **Group Name** – Rename the group.
 - Additional options are similar to playlist editing (sorting, visibility, etc.).
-

Right Menu

When on the **Channel Guide**, long press **Select** to open the **right-side menu**.

- This menu cannot be edited.
-

 **Tip:** For the most control, customize the **Bottom Menu** (for quick access during playback) and the **Left Menu** (to manage playlists and groups).



Groups Settings

Groups let you organize your channels, movies, and shows into categories that are easier to manage. You can enable or disable groups, customize them, or even create your own custom groups.

✔ Enable / Disable Groups

- Go to Settings → Playlists → [Select a Playlist] → Manage Groups.
- From here, you can choose which groups to show or hide.
- You'll need to do this for each type: **TV, Movies, and Shows**.

👉 **Shortcut:** For Live TV, you can also manage groups directly from the TV Guide:

1. Highlight a playlist.
2. Long press the select button.
3. From the menu on the right, scroll to **Manage Groups**.

Tip – Show Newly Added Groups:

- If enabled, any new groups your provider adds (for example, special events like *Olympics*) will automatically appear.
 - If you prefer not to see these, disable the option.
-

⚙️ Group Options

From the **TV Guide**:

1. Scroll left to select a playlist group.
2. Long press the select button.
3. Use the menu on the right to adjust the following:
 - **Group Name:** Rename the group.
 - **Restore Group Name:** Revert to the original name.
 - **Channel Sorting:** Sort by playlist order, name, date added, watch time, or manual.
 - If set to **Manual**, choose **Reorder Channels** to drag and drop channels where you want them.
 - **Show Favorites Only:** Displays only channels you've marked as favorites.
 - **Use External Player:** Choose to launch channels in an external app like VLC or MX Player.
 - Options: Yes, No, or VOD Only.
 - To set this globally (for all playlists/groups), go to **Settings** → **Playback** → **Use External Player**.
 - **EPG Time Offset:** Adjust in 1-hour increments until your program guide matches correctly.



- For global changes, go to Settings → EPG → EPG Sources → Time Offset.
 - **Block Group:** Restrict access using your Parental Controls PIN. To unblock, repeat the process.
 - **Hide Group:** Temporarily hide a group from view. To unhide, go back to **Manage Groups**.
 - **Delete Group:** Permanently remove a custom group you've created. ⚠ Once deleted, you'll need to recreate it from scratch.
-

+ Creating Custom Groups

- You can create your own groups under either **All Playlists** or a specific playlist.
 - After creating a group, you can **move or copy channels** from any playlist into it.
 - Once set up, custom groups can be managed the same way as built-in groups.
 - (Full instructions on custom groups are covered in the [Creating Custom Groups](#) section.)
-

Backups

Always back up your settings after customizing groups. This ensures you can restore your preferred setup if anything goes wrong.

👉 With groups, you have full control over how your channels and content are organized, making SimpliTV Premium Player feel as streamlined—or as detailed—as you want.

Quick Menu

The **Quick Menu** gives you fast access to your most commonly used features while watching live TV.

How to Access

- Short Press (Select Button):
 - Shows your **Last Channels Watched** list (great for quickly flipping back to a favorite).
 - Also includes buttons for the **TV Guide** and **History** (these can be customized).
 - Long Press (Select Button):
 - Opens the full **Quick Menu**.
 - You can also short press once, then scroll down to access it.
-

Menu Options Available

From the Quick Menu, you can access:




- **Multi-Screen Mode** (watch multiple channels at once).
 - **Audio Sync** (adjust sound delay if it's out of sync with video).
 - **Closed Captions** (enable or disable subtitles).
 - **Main Settings** (jump straight to the full settings menu).
-

Customizing the Quick Menu

You can edit which options appear in the Quick Menu and even reorder them so your favorites are always within easy reach.

- For detailed customization instructions, see the [Editing the Menu \(Left, Right, and Bottom\)](#) section.
-

 The Quick Menu is designed to save you time—giving you instant access to the features you use most, without having to leave what you're watching.


Creating Custom Groups

Custom Groups allow you to organize channels exactly the way you want. You can create as many groups as you like and add channels from any playlist.

Step-by-Step: Create a Custom Group

1. Open the Menu
 - From the Channel Guide, **long press the Select button** to open the menu on the right.
 - Scroll down and choose **Create Group**.
2. Choose a Playlist Location
 - You'll see a list of your active playlists.
 - Select where you want the group to appear. (*Example: "All Playlists."*)
3. Name Your Group
 - Enter a name for your new custom group.
 - Select Next → Done.
4. Verify the Group
 - Go back to your playlist list.
 - Your new group will now appear.
5. Add Channels to the Group
 - Open the playlist you want to copy channels from.



- In the Channel Guide, **long press Select** → scroll down → choose **Copy Channels**.
- Select the channels you want to include (a  check mark will appear beside each one).


6. Copy to Custom Group

- Press the **right side of the navigation ring** (as if scrolling right).
- You'll be asked where to copy or move the channel.
- Select your new custom group. (Tip: Choose **Copy** instead of **Move** so the original stays in place.)

7. View Your Group


- Return to the Channel Guide.
- Your selected channels will now appear in your custom group.

Removing or Moving Channels

- To remove or move a channel back to its original playlist:
 1. Select the channel in your custom group.
 2. Long press **Select** → choose **Copy Channels**.
 3. Select the channel (.
 4. Press right on the navigation ring → choose the original playlist.
 5. Select **Move**.
- Only the original and current playlists will show, so it's easy to know where to return the channel.


Backups

Always run a backup after creating or editing custom groups. This way, you can easily restore your setup if anything goes wrong.

 Custom Groups give you **complete control** over your channel lineup—perfect for building “Favorites,” event-specific groups, or your own personalized channel bundles.

EPGs

An **EPG (Electronic Program Guide)** lets you see program schedules for your channels, just like a traditional TV guide.

 With your **SimpliTV service**, an **EPG is already included** and should work automatically. However, since the included EPG does not provide programming for every channel, you may want to add external EPGs for better accuracy or to fill in missing channels.



Adding External EPG Sources

1. Go to Settings → EPG → EPG Sources.
2. Scroll to the bottom and select **Add Source**.
3. Enter one of the URLs below (try them one at a time).
4. After adding sources, you do **not** need to set a default EPG unless one works well for all playlists.

Free EPG Sources

- All Channels:
 - <https://raw.githubusercontent.com/acidjesuz/EPGTalk/master/guide.xml>
 - <https://www.bevy.be/epg-guide/>
 - https://epgshare01.online/epgshare01/epg_ripper_ALL_SOURCES1.xml.gz
- US:
 - https://epgshare01.online/epgshare01/epg_ripper_US1.xml.gz
 - <https://www.bevy.be/bevyfiles/unitedstatespremium3.xml.gz>
- Canada:
 - https://epgshare01.online/epgshare01/epg_ripper_CA1.xml.gz
 - <https://www.bevy.be/bevyfiles/canadapremium3.xml.gz>
- UK:
 - https://epgshare01.online/epgshare01/epg_ripper_UK1.xml.gz
 - <https://www.bevy.be/bevyfiles/unitedkingdom.xml.gz>
- Specialty:
 - Peacock: https://epgshare01.online/epgshare01/epg_ripper_PEACOCK1.xml.gz
 - Bally Sports: https://epgshare01.online/epgshare01/epg_ripper_BALLY1.xml.gz
 - Bein Sports: https://epgshare01.online/epgshare01/epg_ripper_BEIN1.xml.gz

Collections by Country

- Bevy: <https://www.bevy.be/epg-guide/>
- EPGShare: <https://epgshare01.online>

Paid EPG Services

- [EPG-4IPTV](#) – ~\$4/month
- [IPTVBoss](#) – ~\$20/year (editable)



Assigning EPGs to Playlists

1. Go to Settings → Playlists → [Select a Playlist] → EPG Sources.
2. Scroll through your sources and assign the ones you want.
3. Adjust **Source Priority** so your most reliable EPG is at the top.
 - Move non-working sources lower or unassign them.
4. Go back to Settings → EPG → Update EPG to refresh.


This may take trial and error, but with multiple sources you should find one that works well.

Troubleshooting EPG Issues

- **Channel Mismatches:**
Sometimes the channel name in your playlist doesn't exactly match the EPG name (different prefix, suffix, or spelling).
 - Fix: Long press the channel → **Assign EPG** → Search manually → Pick the best match.
 - **Partial or Missing EPG Data:**
Not all channels (like 24/7 channels) have an EPG available.
 - **EPG Fails to Update:**
 - Check under Settings → EPG → Sources.
 - If an EPG continues to fail, remove it and try another.
 - **Logos Fix:**
Assigning or updating EPG sources can also correct missing or incorrect channel logos.
-

Final Tips

- Don't expect every single channel to have EPG data—it's normal for some to be blank.
 - If after several attempts an EPG doesn't work at all, delete it and try another source.
 - Always test one change at a time to see what works best.
-

 With SimpliTV Premium Player, you already have a built-in EPG included with your service—but adding extra sources gives you more flexibility, better accuracy, and fuller program details.

EPG Time Offset

Sometimes your EPG (program guide) may show the wrong start times for shows. This usually happens if there's a time zone mismatch or if Daylight Savings adjustments haven't updated yet. Fortunately, you can correct it with the **Time Offset** setting.



Adjusting a Single Channel


1. Open the Channel Guide.
2. Long press the **Select** button on the channel with the wrong times.
3. From the menu on the right, choose **Channel Options**.
4. Scroll down to **EPG Time Offset**.
5. Adjust the time (up or down by 1 hour, or as needed) until the guide matches the actual broadcast.

Adjusting the Entire Guide

1. Go to Settings → EPG → EPG Sources.
2. Select the EPG source you want to adjust.
3. Scroll down to **Time Offset**.
4. Change the offset up or down by the number of hours needed to bring the guide into sync.

Notes on Daylight Savings

- During Daylight Savings Time changes, your EPG may be off by one hour for a few days until your provider updates their source.
- If you manually adjust the offset, remember to switch it back once the provider corrects the timing.

 With a quick adjustment, you can make sure your EPG stays accurate so your guide always matches what's actually playing.

Sorting Channels Within a Group

SimpliTV Premium Player lets you organize your channel list in two ways: **automatic sorting** or **manual sorting**.

Automatic Sorting

1. Go to Settings → Appearance → TV Guide.
2. Select Channels Sorting.
3. Choose from the available sorting options (such as alphabetical or by playlist).

Manual Sorting

1. Open the channel guide.
2. Long-press the **Select** button on any channel.
3. A menu will appear on the right.
4. Scroll down and select **Reorder Channels**.
5. Move the channels into the order you prefer.

Playlist Sorting

If you use multiple playlists in **SimpliTV Premium Player**, you can change the order so your most frequently used playlists appear at the top. This makes switching between them much faster without scrolling through the entire list.

Sorting Your Playlists

1. Go to Settings → Playlists.
 2. Scroll down to **Playlist Sorting**.
 3. Choose one of the following options:
 - **By Name** – Playlists are arranged alphabetically.
 - **Manual** – Select **Reorder Playlists** to drag and arrange playlists in your preferred order.
-

All Playlists

At the top of your playlist list, you'll see **All Playlists**. This view combines channels from all the playlists you have activated. You can customize how channels appear here.

- **Playlist Selection** – Choose which playlists you want included in All Playlists.
 - This does not affect custom groups you may have created.
 - However, removing a playlist will also remove any of its channels from **Favorites**.
 - You can also choose whether to display channels from hidden groups.
- **Channel Category** – Select whether to show All Channels or Favorites only.
- **Channel Sorting** – Choose how channels are displayed:
 - **By Order in Playlists** – Groups channels by their original playlist.
 - **By Name** – Groups channels alphabetically so duplicates appear together.
 - **Manual** – Lets you arrange channels in any order you prefer.
- **Manage Visibility** – While on a channel, long-press the **Select** button, scroll to **Manage Visibility**, and choose which channels you want shown or hidden.

Other available options for All Playlists work the same as when editing any other group.



Note: The more playlists you have active, the longer it takes SimpliTV Premium Player to update. For best performance, keep only your most-used playlists active. You can turn playlists on or off at any time.

Removing Prefixes and Suffixes

Some playlists add extra text to channel names, like **US**, **UK**, **CA**, or random tags before or after the channel name. While this might help organize things, it often clutters your guide and makes it harder to quickly find what you're looking for.

With SimpliTV Premium Player, you can easily remove these prefixes and suffixes for a cleaner, more streamlined TV guide.

✦ How to Remove Prefixes & Suffixes

1. Go to Settings → Appearance → TV Guide.
2. Select Channel Names Editor and turn it ON.
3. Enter the prefixes or suffixes you'd like removed (e.g., "US", "CA", "-HD").
4. Once applied, your guide will instantly look cleaner and easier to navigate.



TIP

After customizing, your channel list will feel more polished and user-friendly — no more distractions, just the channels you want, exactly how you want them.

Channel Logos

In **SimpliTV Premium Player**, you have three options for where channel logos come from:

- **Playlist** – Uses the logos included with your playlist.
- **EPG (Electronic Program Guide)** – Pulls logos from your EPG source.
- **Logo Folder** – Lets you use logos you've saved in a folder on your device.

You can set logo priorities either **per playlist** or **globally**:

- Per Playlist:
 1. Go to Settings → Playlists.
 2. Select the playlist you want to edit.
 3. Choose **Logos Priority** and set the order you prefer.



- Global (all playlists):
 1. Go to Settings → Appearance → Logos.
 2. Select your preferred priority source.
-

Fixing Missing or Incorrect Logos

If a channel is missing a logo—or has the wrong one—when logos are pulled from the EPG, you can try assigning a different EPG source:

1. Open the **TV Guide**.
2. Long-press the **Select** button on the channel.
3. A menu will appear on the right—scroll down and select **Assign EPG**.
4. Choose another EPG source and wait for it to update. A correct logo may appear.



TIP

Assigning multiple EPG sources to a playlist increases your chances of getting the correct logos since you'll have more options available, but may cause lag as it takes longer to load all of the EPG source data.

TV Guide Appearance

SimpliTV Premium Player gives you full control over how your TV guide and channel lists look and feel. You can adjust font size, background and selection colors, group displays, logos, and more.

TV Guide Appearance

Go to **Settings** → **Appearance** to explore the available options:

- **TV Guide** – Set your default channel sorting. (Manual sorting must be done directly from the guide itself.)
- **Preview** – Toggle this on to see a live preview within the guide.
- **Channel Names Editor** – Allows you to edit and customize channel names (see Section 19).
- **Player Display** – Customize how the Channels list is shown, including what information is displayed.
- **Clock** – Enable an on-screen clock and choose how it's displayed.
- **Groups** – Decide how groups are displayed.
- **Logos** – Set your default source for channel logos.
- **Language** – Choose the system language.
- **Font Size & Color Theme** – Adjust the size of text and overall color scheme of the guide.



Group Customization

You can also customize individual channel groups directly:

1. Go to a group in the TV guide.
2. Long-press the **Select** button.
3. From the menu that appears on the right, you can:
 - **Rename Group** – Change or edit the group name.
 - **Channel Sorting** – Choose how channels are ordered (including manual sort).
 - **Show Favorites Only** – Display only favorite channels in this group.
 - **EPG Time Offset** – Adjust the EPG timing up or down if needed.
 - **Block Group** – Require a passcode to access the group.
 - **Hide Group** – Hide the group from view.
 - **Manage Groups** – Access the same group management options as found in playlist settings.

Channels List

SimpliTV Premium Player also provides a **Channels List**, which is separate from the main TV Guide:

- Accessing the Channels List:
 - While watching live TV, press **Select**, then press **Left** on the directional ring.
 - The Channels List cannot be accessed while in VOD.
 - This view displays channels from the current playlist or group. To switch playlists or groups, scroll left.
- Customizing the Channels List:
 - Go to Settings → Appearance and look for Channels List options.
 - **History/Recent Channels** – Show or hide the TV Guide and History buttons from the bottom menu.

Note: Hiding these buttons only removes them from the menu; the Channels List can still be accessed via **Select + Left**.

- **Recent Channels Count** – Choose how many recently viewed channels are displayed across the bottom of the screen.

There are additional appearance options under **Settings** → **Appearance** that you may want to explore to fine-tune your experience.



Recommended Initial Settings

Customizing Your SimpliTV Premium Player

Now that you have **SimpliTV Premium Player Premium**, you can start tailoring it to fit your preferences. Below are step-by-step customization tips.

Playlists

- **Manage Groups:**
Go to Settings → Playlists → Manage Groups.
 - Turn off the groups you don't want to see.
 - A quicker method is to hide all groups first, then scroll through and unhide only the ones you actually intend to use.
 - **Logos Priority:**
Set Logos Priority → Prefer logos from EPG.
 - This ensures missing channel logos are filled in from your EPG source.
 - **Rename Playlists:**
You can also rename your playlists here if you'd like.
-

EPG (Electronic Program Guide)

Go to Settings → EPG:

- **Past Days to Keep:** Set to **1** (unless you use catch-up). Storing more days takes up unnecessary space.
 - **Store Program Descriptions:** Turn ON.
 - **Update Intervals:** Choose **24 hours** (12 hours works, but most providers only update every 24 hours).
 - **Update on App Start:** Turn OFF.
 - **Update on Playlist Change:** Turn ON.
-

Appearance & TV Guide

Go to Settings → Appearance → TV Guide:

- **Preview:** Turn ON.
- **Channel Names Editor:** Turn ON.
 - This lets you clean up channel names by removing prefixes/suffixes. (See Section 19 for details.)
- **Show Channel Numbers:** Turn OFF.
 - Numbers vary by playlist and can be confusing. Instead, reorder channels for easier access.



- If you prefer numbers, edit the channel names and add your own numbering system.

Player & Quick Menu

Go to Settings → Player → Menu:

- Enable/disable quick menu buttons and reorder them to your preference.
- Tip: Move the **Exit** button to the front. This allows you to quickly close the app with a long press followed by a short press of the select button.

Backups

Always run a backup after making customizations. If anything goes wrong, you can restore your previous setup with ease.

Important Notes

- Every setup is different—your device, TV, sound system, and playlist may all affect performance.
- When adjusting playback, audio, or video settings, **change one thing at a time**.
 - Test it for a day or two before making another adjustment.
 - If you change too many things at once and something breaks, it'll be hard to track down the cause.



TIP

With a little customization, **SimpliTV Premium Player** can be optimized to feel exactly the way you want—whether you prefer a streamlined guide or a full cable-style experience.

Backup/Restore

Whenever you make changes to your **SimpliTV Premium Player**, it is strongly recommended that you create a backup of your settings. If your settings are ever lost, you can quickly restore them from this backup file. Issues like this are more common than you might think—users often clear app data while trying to clear the cache, uninstall the app by mistake, or apply changes that disrupt their setup. A backup file is a simple form of “insurance” that saves you from having to start over.

Before creating a backup, it is best practice to run the **maintenance steps in the [Maintenance](#) section**. Doing this will remove unnecessary stored data and reduce the size of your backup file.

To create a backup:

1. Go to Settings → General.



2. Scroll to the bottom and select **Backup Data**.
3. Choose the folder where you want to save the backup.
 - If you have external storage (such as a USB flash drive), this will also be available as an option.

Backups can also be shared across devices, allowing you to keep the same settings everywhere. Details for sharing backups are provided in the [Sharing Your Backup File to Another Device](#) section.

To restore your settings:

1. Go to Settings → General.
2. Select Restore Data.
3. Locate your backup file and click on it.

Tip: If backup or restore fails, use the **system picker** to grant SimpliTV Premium Player permission to access the folder you're saving to or restoring from.

Note: Backup files can take up significant storage space. If you use a file management app (such as **Xplore**), you can easily find and delete older backups you no longer need.

Sharing Your Backup File to Another Device

A backup file lets you transfer all your **playlists, settings, and customizations** from one device to another.

⚠ Important: The backup does **not** include your SimpliTV account login. The device you are restoring to must already be signed in with a **SimpliTV Premium account**.

Methods for Sharing Backups

You can move your backup file to another device in several ways:

1. Using External Storage (USB Drive)

1. Connect a USB flash drive (formatted as external storage) to your device.
 - If your device doesn't have a USB port, use an OTG adapter to connect the drive.
2. On the source device:
 - Go to Settings → General → Backup Data → USB.
 - Choose the USB drive as the save location.
3. Remove the USB drive and connect it to the new device.
4. On the new device:
 - Go to Settings → General → Restore Data → Select Local Backup → USB.
 - Locate your backup file and restore it.



2. Using SimpliTV Cloud Backup

If your SimpliTV service includes cloud backup:

1. On the source device, save your backup to the **SimpliTV Cloud**.
 2. On the destination device, go to Settings → General → Restore Data → Cloud Backup.
 3. Select your backup file and restore.
-

3. Using Network Sharing (SMB)

If you have SMB file sharing set up on your network:

1. Save the backup file to your SMB shared folder.
 2. On the other device, connect to the same SMB share.
 3. Go to Settings → General → Restore Data → SMB.
 4. Select your backup file and restore.
-

Notes

- Backup files can be restored on **any device type** as long as it is running the **same version of SimpliTV Premium Player** that created the backup.
 - The backup can be shared across devices on the same network or outside your home.
-

 **Tip:** To keep storage space under control, delete older backups and only keep your latest copy.

Setting Up SMB

SMB (Server Message Block) allows you to use a shared network folder for:

- Storing and watching your recordings from any device on your home network.
- Saving backup files from one device and restoring them on another.

This is useful if you have a **main device** for recording/backups and want other devices to access the same files.

Step 1: Create and Share a Folder on Your PC

1. On your Windows PC, create or choose a folder to share.
 2. Right-click the folder → Give access to → Specific people.
 3. Select **Everyone**, click **Add**, set permissions to **Read/Write**, then press **Share**.
-



Step 2: Adjust Network Settings on Windows

1. Go to Settings → Network & Internet → Status → Change Connection Properties.
 - Ensure your network profile is set to **Private**.
 2. Go to Settings → Network & Internet → Status → Sharing Options.
 - Under All Networks, turn off Password Protected Sharing.
-

Step 3: Confirm the Share

1. Open File Explorer.
2. In the address bar, type:
3. \\localhost

Your shared folder should appear.

Step 4: Find Your PC's IP Address

1. Open Command Prompt (cmd).
 2. Type:
 3. ipconfig
 4. Note the **IPv4 Address** (e.g., 192.168.0.16).
-

Step 5: Connect SMB in SimpliTV Premium Player

1. On your device, open SimpliTV Premium Player.
 2. Go to Settings → General → Backup/Restore → SMB (or Recording Folder → SMB).
 3. Enter your PC's IP address in the **Server Address** field.
 4. Leave other fields blank unless your setup requires a username/password.
 5. You should now see and select your shared folder.
-

 **Tip:** Once SMB is set up, you can use it for **recordings, backups, and restores** across multiple devices on your home network—no USB drive needed.



Troubleshooting

Maintenance

Over time, **SimpliTV Premium Player** stores data from your playlists and EPGs, which can take up space on your device. The more playlists and EPGs you have loaded, the more storage is used.

- If you have many playlists and EPGs installed, run maintenance about once a month.
 - If you only use a few, **every 2–3 months** is usually enough.
-

Step 1: Clear Logos Cache

1. Go to Settings → Appearance → Logos.
 2. Scroll down and select **Clear Logos Cache**.
-

Step 2: Refresh EPG

1. Go to Settings → EPG.
 2. Scroll to the bottom and click **Clear EPG**.
 3. Select **Update EPG** to reload fresh guide data.
-

Step 3: Clear App Cache (Do Not Clear Data)

1. Open your device settings.
2. Go to Manage Applications.
3. Select SimpliTV Premium Player.
4. Choose Clear Cache.

⚠ Important: Do **not** clear app data. This will erase all your settings and playlists. You will have to start over unless you have a backup saved.

Step 4: Check for Unused EPGs

- After deleting a playlist, the related EPG may still remain.
 - To remove unused ones:
 1. Go to Settings → EPG → EPG Sources.
 2. Make sure only the EPGs you still use are listed.
-

Step 5: Manage Backup Files



- If you back up your SimpliTV Premium Player settings, only keep your **latest backup**.
 - Delete older backup files to free up space.
-

Step 6: Reboot Your Equipment

As a final step:

1. Unplug your router/modem and streaming device.
2. Leave them off for about **5 minutes**.
3. Plug them back in and allow them to reboot fully.

This helps clear temporary issues and ensures smoother performance.

Buffering

Buffering can happen for many reasons, and there is no single fix that works for everyone. In almost all cases, **SimpliTV Premium Player itself is not the cause**. To troubleshoot, you first need to determine whether the issue is on **your side** or with the **SimpliTV service**. Check the <https://uptime.simplitv.net> site for real-time SimpliTV service status.

If the Issue Is on Your Side

If **all channels across all playlists buffer**, the problem is likely with your own network, device, or setup.

Steps to try:

1. **Reboot your equipment** – Unplug your router, modem, and streaming device. Leave them unplugged for at least **5 minutes**, then plug them back in and let them restart fully.
2. **Check storage space** – Streaming devices should have at least **1 GB free storage**.
 - Clear the cache of unused apps.
 - Run SimpliTV Premium Player maintenance (see Maintenance section).
 - Uninstall apps you rarely or never use.
3. **Reduce Wi-Fi load** – Too many devices streaming at the same time can overload your connection.
 - Remember: turning off a TV does **not** stop the streaming device from using bandwidth.
 - **Force Stop** unused apps on your devices.
4. **Test your internet speed** – You need a stable connection of at least **25–30 Mbps** on the streaming device.
 - If Wi-Fi is weak, try using a direct **Ethernet connection**.
5. **Check your equipment** – If your modem or router is more than **5 years old**, consider upgrading.
6. **Adjust playback settings** in SimpliTV Premium Player:
 - Go to **Settings** → **Playback** → **Buffer Size** and increase or decrease to see if performance



improves.

- Go to Settings → Playlists → Xtream Codes Parameters → Output Format and switch between MPEG-TS and HLS.
 - **MPEG-TS** = higher quality but needs more bandwidth/storage.
 - **HLS** = lower bandwidth use but slightly lower quality.
- 7. **VPN use** – If you are using a VPN, try turning it **off and reconnect to another country or city**. If you are not using one, try turning a VPN **on** and see if performance improves.

Catch-up

Catch-up lets you go back and watch programs that have already aired. Not all SimpliTV service plans include this feature—if it is available, you'll see a **clock icon** next to the channel name in the guide.

Enabling Catch-up

1. Go to Settings → Playlists.
 2. Select your playlist.
 3. Scroll down to **Catch-up** and turn it on.
 4. Choose a Catch-up Type:
 - **Auto** – Recommended; lets SimpliTV Premium Player detect the best type.
 - **Other types** – You may test them if Auto doesn't work properly.
 5. Set the **duration in days** (how many days of catch-up to save).
 - Start with **1 day**.
 - Keep in mind: the more days you choose, the larger your SimpliTV storage file will become.
-

Using Catch-up

- From the **channel guide**, select a channel with the **clock icon**.
 - Press **Left** on the Select button and hold it down to scroll back in time.
 - Choose the past program you want to watch and press **Select**.
-

Important Notes

- Most providers only support **24–48 hours** of catch-up.
- To check how far back your catch-up works:



1. Increase the number of days in **Catch-up settings**.
 2. Update your playlist and EPG.
 3. Test by scrolling back on a catch-up channel.
 4. If the program doesn't play, reduce the saved days to match the provider's limit.
- Sometimes a channel may show the **clock icon** but playback won't work—this is a **provider issue**, not SimpliTV Premium Player.
 - If playback fails, try:
 - Changing the **Catch-up Type**.
 - Switching the **Output Format** between **MPEG-TS** and **HLS** in playlist parameters.

Common Error Codes

While using **SimpliTV Premium Player**, you may see error codes. Below are the most common ones and what they mean:

401 – Access Denied

- Usually permanent.
- Your login credentials may have expired or are no longer valid.
- Could be temporary maintenance, but if it persists, the playlist is no longer usable.

403 – Access Denied

- Usually temporary, but may also be permanent.
- Try switching channels or updating the playlist.
- If it continues, contact your provider.

458 – Region Blocked

- The content is restricted in your location.
- Access may require a provider-supported regional option.

504 – Server Timeout

- Usually temporary.
- The provider's server is overloaded or not responding.
- Try again later.



DataSourceException

- Usually temporary.
- Fixes to try:
 - Switch channels, then return.
 - Update the playlist.
 - Wait and try again later.

IllegalStateException

- Usually temporary.
- Normally affects only some channels.
- Cause: Provider issue, not your device.

MediaCodecException

- Temporary issue with the provider.
- Try again later.

DecoderInitializationException

- Device playback issue.
- Fix:
 1. Go to Settings → Playback.
 2. Change **Audio Decoder** and **Video Decoder** (switch between Hardware and Software).
 3. Reboot your device.

✅ **Tip:** Most errors are **temporary** and caused by the provider's servers. Try switching channels, updating playlists, or waiting before making major changes.



Frequently Asked Questions

Below are answers to common questions about **SimpliTV Premium Player**.

Is SimpliTV Premium Player legal?

Yes. SimpliTV Premium Player is only a **media player**—it does not provide content.

- Legality depends on whether the sourced content providers maintain proper licenses.
 - Laws vary by country; check your local regulations if you are concerned.
-

Do I need a VPN?

- Optional—depends on your provider and personal preference.
 - Some playlists are **region-locked** and require a VPN set to another country.
 - VPNs can sometimes improve performance if your internet provider is throttling, but they may also slow down your connection.
 - If one playlist needs a VPN, another may not—toggle VPN on/off if a playlist suddenly stops working.
-

Why does my service buffer sometimes but not always?

- Buffering is usually caused by **server overload** during peak hours (e.g., evenings, sporting events).
 - Your **internet provider** may throttle speeds, or even block your connections. Use a VPN if you suspect this is the case.
 - SimpliTV Premium Player itself is not the cause.
-

Why doesn't my content play in 4K or 5.1 surround sound?

- SimpliTV can only display the resolution and audio **supplied by source**.
 - Your **device, TV, and HDMI cable** must all support 4K/5.1.
 - Adjust settings in both SimpliTV and your device to improve results.
-

Why won't SimpliTV Premium Player install?

- Make sure your device allows installs from **unknown sources**.
 - Only one version can be installed at a time.
 - On older devices, you may need to install an older app version.
-

Why doesn't Closed Caption (CC) work?



- Some providers show the CC option but don't actually provide captions.
 - Try assigning a different EPG or playlist source.
-

Why do some channels show “No Information” in the guide?

- Some channels simply don't have guide data.
 - If names between playlist and EPG don't match, SimpliTV cannot pair them.
 - Fix: Long press **Select** on the channel → **Assign EPG** → choose another source.
-

Why does Multi-Screen or Picture-in-Picture buffer?

- Each active screen uses another **connection**, so you must have the correct number of connections in your plan.
 - More screens = more device resources and bandwidth required.
-

Is there an easier way to type playlists and EPG URLs?

- Yes, many devices support Bluetooth/wireless keyboards.
 - You can also use your phone as a remote with keyboard entry for easier typing.
-

How do I find my playlist expiration or connection limit?

- Go to **Settings** → **Playlists** → **Xtream Codes Parameters**.
 - Scroll down to see **expiration** (and sometimes max connections).
-

Why does SimpliTV open to a black screen for a few seconds?

- Go to **Settings** → **Playback** → **Auto Frame Rate** and adjust settings.
-

Why won't recordings save to my flash drive?

- Go to **Settings** → **Other** → **Recording** and use the **system picker** to grant folder access.
 - Ensure the flash drive is correctly formatted and recognized by your device.
-

Is Ethernet better than Wi-Fi?

- Not always. If your Wi-Fi is reliable and provides at least **25–30 Mbps** (40 Mbps for 4K), it should be fine.
- Ethernet helps if Wi-Fi is unstable or drops signals.
- Buffering usually comes from **bad playlists**, not just speed.



How do I get my own account if I'm sharing?

- Purchase a SimpliTV plan.
- Log out of the shared one → SimpliTV reverts to free mode.
- Log back in with your own credentials → all premium features are restored.

Why do I buffer or skip when I first start SimpliTV?

- If updates are set to run on startup (playlists/EPG), buffering may occur while they refresh.
- This usually stops after a few minutes.

Why do channels/groups disappear or new ones appear?

- Sources frequently update their service.
- Channels may be added/removed—it's not caused by your app.

Why did the SimpliTV app disappear from my device?

- On some Fire TV devices, **Auto Offload** may remove apps.
- Turn **Auto Offload** off in system settings.
- If removed, reinstall SimpliTV and restore from backup.

Why doesn't my backup file show up?

- Use the **System Picker** to grant SimpliTV access to the folder.
- On Fire TV, create a folder at:
 - Android/media/com.simplityv.premium

Then move your backup file there.

Why won't my playlist update?

- Possible reasons:
 - Playlist expired.
 - The source server is down.
 - SimpliTV support changed login credentials.
- If it continues after 1–2 days, disable or delete the playlist and contact support.



How many playlists can I add?

- There is no hard limit.
- However, the more you add, the more storage and resources are used.
- For best performance, keep **4–5 enabled** at a time.

Why should I keep multiple playlists?

- Service can be unreliable at times.
- Having multiple playlists gives you a backup if one service fails.

Why does “Update All Playlists” fail?


- One playlist may be invalid.
- Update playlists **individually** to identify the one causing the error.

Why is SimpliTV using more data than before?

- If you hit the **Home button** or turn off the TV, SimpliTV may still run in the background.
- Exit properly: Select → Bottom Menu → Exit.
- You can also **Force Stop** unused apps in device settings.

How do I remove someone else from my account?

- Log in at the SimpliTV website.
- Click on your plan and change your password. You will need to logout of all your devices and log back in using the updated credentials.

 **Tip:** Many issues come down to **service stability** and **device setup**—not SimpliTV Premium Player itself. Always keep backups, maintain your device storage, and update playlists regularly.



Support and Contact Information

If you need help with **SimpliTV Premium Player** or your SimpliTV service, our support team is here to assist you. You can reach us in the following ways:

- **Submit a Support Ticket** – Visit <https://simplitv.net/portal/submitticket.php> to open a ticket directly with our support team.
- **Live Chat** – Use the chat feature available on the [SimpliTV website](#).
- **Email Support** – Send us an email at support@simplitv.net and a member of our team will respond as soon as possible.

We recommend including as much detail as possible about your issue (device type, error messages, and what steps you've already tried). This will help our team resolve your request faster.

Warranty and Licensing

SimpliTV Premium Player is licensed software provided for personal use in connection with the SimpliTV service. By using the application, you agree to the terms of the end-user license agreement (EULA) and applicable laws in your country.

- **Warranty Disclaimer** – SimpliTV Premium Player is provided “as is” without warranties of any kind, either express or implied. This includes, but is not limited to, warranties of merchantability, fitness for a particular purpose, or non-infringement.
- **Service Availability** – Because playlists and content are provided by the SimpliTV service, availability of specific channels, features, or data is not guaranteed and may change at any time without notice.
- **User Responsibility** – It is the responsibility of the user to ensure that their use of the software and content complies with local laws and regulations.
- **Limitation of Liability** – SimpliTV is not liable for any indirect, incidental, or consequential damages arising from the use or inability to use the service, including but not limited to loss of data, service interruptions, or compatibility issues.
- **Licensing** – The software is licensed, not sold. Users are granted a non-exclusive, non-transferable license to install and use SimpliTV Premium Player on supported devices. Redistribution, modification, or unauthorized copying of the application is prohibited.

For full licensing terms and conditions, please refer to the End-User License Agreement (EULA) included with your subscription or available on the [SimpliTV website](#).



Legal Information

SimpliTV Premium Player is a licensed application developed for use with the SimpliTV service. The application itself does not provide or host any content; all channels, movies, and shows are delivered by the SimpliTV service through authorized playlists.

- **Content Licensing** – All content accessed through SimpliTV must be provided by legally licensed sources. SimpliTV does not endorse or support the use of unlicensed content.
- **User Responsibility** – Users are responsible for ensuring that their use of SimpliTV Premium Player complies with all applicable laws and regulations in their country of residence.
- **Intellectual Property** – All trademarks, logos, and brand names referenced in this guide or within the SimpliTV application remain the property of their respective owners.
- **Terms of Use** – By installing or using SimpliTV Premium Player, you agree to the SimpliTV End-User License Agreement (EULA) and Terms of Service, available at <https://simplitv.net>.
- **Prohibited Use** – Redistribution, modification, reverse-engineering, or unauthorized copying of SimpliTV Premium Player is strictly prohibited.
- **Disclaimer** – SimpliTV makes no guarantee of continuous availability of specific channels, groups, or services, as playlists and content may change at any time.

For the most up-to-date terms, privacy policy, and licensing information, please visit the official SimpliTV website: <https://simplitv.net>.

